



PATENT

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re the application of:	Docket No.: AWK02-004
James Albert Fontana, et al.	Group Art Unit: <i>Not Assigned</i>
Serial No.: 10/670,976	Examiner: <i>Not Assigned</i>
Filed: September 25, 2003	Date: November 5, 2003

FOR: SYSTEM AND METHOD FOR MAINTAINING TARGET RESPONSE
 TIMES IN BUSINESS METHODS

PRELIMINARY AMENDMENT

Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

Sir:

In regard to the above-mentioned United States Serial Number 10/670,976, filed September 25, 2003 and entitled "SYSTEM AND METHOD FOR MAINTAINING TARGET RESPONSE TIMES IN BUSINESS METHODS", it has been noted that the page of drawings for Fig. 6 had an inadvertent error.



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DEPOSIT ACCOUNT AUTHORIZATION

Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

Sir:

The Commissioner is hereby authorized to charge any fee under 37 CFR 1.16(b) which may be required by this Preliminary Amendment dated November 5, 2003, to Unisys Deposit Account No. 19-3790.

Respectfully submitted,

By Alfred W. Kozak
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Certificate of Mailing (37 CFR 1.8a)

I hereby certify that this paper (along with any paper referred to as being attached or enclosed) is being deposited with the United States Postal Service on the date shown below with sufficient postage as first class mail in an envelope addressed to the: Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450.

Date: November 5, 2003

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Patti S. Reddy
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